



## Inspecting a Property

### Making a good impression

You may be competing with other people for a property. Real estate agents and landlords decide who will be given a tenancy.

You can create a good impression by:

- **dressing neatly**, as if you are going for a job interview
- **being on time** or early for appointments and open inspections
- **going alone** if you can so you can give the agent your complete attention
- **introducing yourself** briefly
- **answering questions** politely
- having a **list of questions** to ask about the property
- **taking photocopies of all documents** (ID, references) and a pen so you can complete an application straight away.

Tell the agent if you are listed on a tenant database and why this happened, as they will find out when they check.

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It is important to look at a property before you sign a residential tenancy agreement (or lease).

Remember to find out:

- Does it have gas or electricity? (these can have different costs)
- Does it have smoke detectors and do they work?
- Are the blinds or curtains OK?
- Is the hot water system big enough for your needs?
- Are there locks on the doors and windows?
- Is there a telephone line?
- Is there a television antenna?

- Are the fences and gates in good condition?
- Do you have to look after the garden, mow lawns, etc?
- Does the property need repairs? Will the repairs be carried out before you move in?
- If you have a pet, are pets allowed?

Once a residential tenancy agreement is signed, it may be harder to ask the landlord to make repairs. The landlord should do any agreed repairs before you move in or provide a written agreement to do the work after you move in.

### Interpreter Services

If you have difficulty understanding English, contact the Translating and Interpreting Service (TIS) on 131 450. The Translating and Interpreting Service will telephone Housing NSW for you at no cost.

Arabic

خدمة الترجمة الخطية والشفهية المجانية

اتصل على الرقم 131 450

Chinese

免費的翻譯傳譯服務

致電 131 450

Russian

Служба бесплатного письменного и устного перевода  
Позвоните по номеру 131 450

Spanish

Servicio Gratuito de Traducción e Interpretación

Llame al 131 450

Vietnamese

Dịch vụ Phiên dịch và Thông dịch Miễn phí  
Điện thoại 131 450

It is illegal for an officer of Housing NSW to ask for money or favours or other benefits of any kind in exchange for helping you with your housing needs.

It is also illegal for you or anyone else to offer money or favours or other benefits of any kind to an officer of Housing NSW in exchange for helping you.

If you have any information regarding this, please contact **Housing NSW's Business Assurance Unit on 1800 806 206**. Housing NSW may refuse the provision of further housing services to anyone who has engaged or sought to engage in corrupt or illegal conduct.

