

What opportunities are there for development?

Housing NSW has:

- an induction program for all new employees
- on-the-job training and, in some cases, scholarship and sponsorship programs
- an **Aboriginal Buddy Program** for Aboriginal trainees new to Housing NSW, which provides a staff network, job guidance, orientation to Housing NSW and help for new staff to settle in
- an award winning **Aboriginal Mentoring Program** which matches an Aboriginal staff member with a more experienced staff member to open up career opportunities
- assistance with career guidance and planning.

What working conditions could I expect?

Public sector employment conditions including:

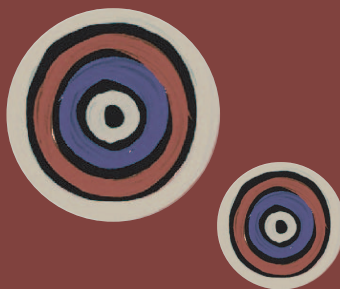
- flexible work hours and flex leave
- 20 days' recreation leave each year
- family and community service leave
- flexible work arrangements for some positions, including job-share, part-time work, work from home
- employee assistance programs, including free counselling service
- competitive salary at entry level and onwards.

Where can I find more information?

Information about:

- current positions vacant
- how to apply
- the organisation

is available on the Housing NSW website
www.housing.nsw.gov.au



Family &
Community Services
Housing NSW

Housing NSW December 2010



Family &
Community Services
Housing NSW

We're looking for Aboriginal and Torres Strait Islander staff



Who are we?

Housing NSW is a NSW government agency. We help people in NSW who need emergency, temporary or long-term housing.

What do we do?

Housing NSW is part of the social housing industry. We provide the following services for our clients:

- **Public Housing** – help people into public housing homes
- **Community Housing** – fund not-for-profit organisations to provide housing
- **Aboriginal Public Housing** – manage properties owned by the Aboriginal Housing Office
- **Rental Assistance** – provide financial help to low-income households renting privately
- **Special Assistance** – provide subsidies for people with disabilities or living with HIV/AIDS who rent privately
- **Home Purchase Assistance** – provide advice and financial help for home buyers
- **Temporary Accommodation** – help people who have been made homeless because of an emergency or other reasons
- **Programs to help our communities** – on some housing estates we provide assistance with job seeking and training for tenants.

Lisa Kennedy “In 1998, I was offered work experience with Housing... later I got a traineeship... I couldn't recommend a better place to work”

Senior Client Service Officer: Michael Maher

My name is Michael Maher. I've worked for Housing NSW for about nine years now. I started off as a Client Service Officer, did a bit of project work and now I work as a Senior Client Service Officer Aboriginal Specialist.

My job is to help Aboriginal people who are already housed with Housing NSW with any problems they have in regards to their tenancy.

As an Aboriginal worker, I love helping Aboriginal people and working with the community to bring a better service. The best part of the job is when I see Aboriginal people housed and problems resolved also the work I do within the local community (Aboriginal Men's Group).

If you are thinking about working for Housing NSW, there are plenty of opportunities to change positions and try new career paths.



Why would you look for a job with Housing NSW?

Indigenous people work in Housing NSW offices across the state. Currently, there are just under 100 Aboriginal or Torres Strait Islander staff in Housing NSW, a number which is well in excess of the NSW Government's benchmark for NSW public sector agencies. Housing NSW has many jobs that you can apply for, including:

- client service officers
- senior client service officers
- policy officers
- project officers
- technical officers
- identified Aboriginal specialist positions and
- Aboriginal school-based traineeship
- many more.

The jobs offer variety, the opportunity to learn and progress and, importantly, the opportunity to make a difference.

For more information about jobs, qualifications and skills, employment conditions, and applying for jobs refer to the Housing NSW website:

www.housing.nsw.gov.au or www.jobs.nsw.gov.au

What support is there for Aboriginal and Torres Strait Islander people in Housing NSW?

For clients: Service Improvement Team

Housing NSW has an Aboriginal Service Improvement team. The Team was formed to improve service delivery to Aboriginal and Torres Strait Islander clients.

For staff: Aboriginal Reference Group (ARG)

Housing NSW has a staff reference group that meets on a regular basis to discuss issues relating to Aboriginal and Torres Strait Islander service delivery and staffing. Members of the Aboriginal Reference Group want to make positive changes for Aboriginal staff and clients.

Aboriginal Employment Strategy

Housing NSW has an Aboriginal Employment Strategy which identifies the strategic priorities for recruiting and training Aboriginal staff and providing career paths for them.