



## Home Purchase Advisory Service

### Further information

If you have any questions about the information in this brochure, please contact the **Home Purchase Advisory Service**:

**Telephone: Freecall 1800 806 653**

**Email: [advisory@housing.nsw.gov.au](mailto:advisory@housing.nsw.gov.au)**

The Department's website has current information on home purchase issues and services, including all the Home Purchase Advisory Service publications.

**Website: [www.housing.nsw.gov.au](http://www.housing.nsw.gov.au)**

### Interpreter Service

If you have difficulty understanding English, contact the Translating and Interpreting Service (TIS) on 131 450. The Translating and Interpreting Service will telephone the Department of Housing for you at no cost.





**T**he NSW Government's Home Purchase Advisory Service aims to provide you with the information and advice you need to meet your home purchase needs.

A home is probably the most important purchase most people make in their lives. Whether it is for a first home or a move up the housing ladder, home buying should be thoroughly researched.

It is important to know the details of all the steps involved. But where do home buyers find all this information?

Staff of the Home Purchase Advisory Service can provide you with free, unbiased answers to all your home purchase questions.

### **Publications available**

A range of free home purchase publications are available from the Home Purchase Advisory Service. These include:

- **The A-Z of Home Purchase**  
Guides you through different purchase options. It examines the role of solicitors or conveyancers and what steps to follow right through to final settlement.
- **Financing Your Home Purchase**  
Examines impartially all the options and explains the different types of lenders and the variety of financing they offer.
- **Buying Land and Building a Home**  
Outlines what to look for when choosing land, the different building options available and how to select the right builder.
- **Home Buyer's Check List**  
A check list to help you decide if the property meets your needs.
- **Home Buyer's Budget Planner**  
Helps you calculate your everyday living costs to decide how much you can afford for loan repayments and hidden home-ownership costs.

- **A Guide to the Cost of Home Purchase**  
Reveals the typical cost involved when buying a home in NSW, from the lender's fees, legal costs, to council and water rates.
- **Mortgage Assistance Scheme**  
Outlines the features, eligibility criteria and application procedures for this scheme. The Mortgage Assistance Scheme provides short-term financial assistance to borrowers experiencing difficulties with home loan repayments because of unemployment, illness or some other unexpected change in their circumstances.
- **Application for Mortgage Assistance**  
This is available from the Home Purchase Advisory Service.

### **Access to our services**

To speak to a home purchase advisor or to obtain free copies of the home purchase publications, telephone the **Home Purchase Advisory Service on Freecall 1800 806 653** during business hours (8.30 am – 4.30 pm Monday–Friday).